

LANDLORD SERVICES ADVISORY BOARD (EXECUTIVE WORKING GROUP)

Thursday, 30 May 2024 - 10.00 am

Council Chamber, Council Offices, The Burys, Godalming

A G E N D A

Circulation:

Members:

Cllr Paul Rivers (Chair)

Terry Daubney, Waverley Tenants' Panel
(Vice Chair)

Cllr Jacquie Keen

Cllr Alan Morrison

Cllr John Robini

Cllr Janet Crowe

Robert Stratford, Waverley Tenants Panel

Rod Blackmore, Waverley Tenant's Panel
(Substitute)

Sally Purcell, Waverley Tenants Panel

1 APOLOGIES FOR ABSENCE

To receive apologies for absence.

2 NOTES OF THE PREVIOUS MEETING (Pages 3 - 8)

To agree the notes of the previous meeting on 25 April 2024.

3 DECLARATIONS OF INTEREST

To receive any declarations of interests under the Waverley Members' Code of Conduct.

4 Questions from Members of Public

5 Questions from Members

6 COMPLAINTS SUMMARY 2023/24 (Pages 9 - 12)

To analyse the data pertaining to Level 1 & 2 Housing complaints for year 2023/24.

7 RENTS DATA - MARCH 2024 (Pages 13 - 16)

To analyse the Rent Data Produced for Monthly KPIs – Year End March 2024.

8 **HOUSING DASHBOARD (STANDING ITEM)**

To receive the latest housing dashboard data.

9 **EXECUTIVE HEAD OF HOUSING UPDATE**

To receive a verbal update from the Joint Assistant Director of Housing Services.

10 **Date of next meeting**